STATE OF IOWA

DEPARTMENT OF COMMERCE

UTILITIES BOARD

IN RE:

OFFICE OF CONSUMER ADVOCATE,

Complainant,

VS.

VENUS VOICEMAIL SERVICES, INC.,

Respondent.

DOCKET NOS. FCU-02-25 (C-02-380), FCU-03-17 (C-03-37), FCU-03-20 (C-03-38), FCU-03-26 (C-03-44), FCU-03-27 (C-03-45)

ORDER APPROVING SETTLEMENT AGREEMENT

(Issued June 17, 2003)

On June 13, 2003, the parties to Docket Nos. FCU-02-25, FCU-03-17, FCU-03-20, FCU-03-26, FCU-03-27, the Consumer Advocate Division of the Department of Justice and Venus Voicemail Services, submitted a joint motion for approval of the settlement agreement contained in the motion. The settlement agreement addresses all issues in all of the dockets.

The settlement agreement is reasonable in light of the record, is in conformance with all applicable statutes and rules, is in the public interest, and will be approved. 199 IAC 7.2(11).

DOCKET NOS. FCU-02-25 (C-02-380), FCU-03-17 (C-03-37), FCU-03-20 (C-03-38), FCU-03-26 (C-03-44), FCU-03-27 (C-03-45) PAGE 2

IT IS THEREFORE ORDERED:

The "Joint Motion for Approval of Settlement Agreement" filed in these dockets on June 13, 2003, is granted, and the "Settlement Agreement" is approved.

	UTILITIES BOARD
ATTEST:	/s/ Mark O. Lambert
/s/ Judi K. Cooper Executive Secretary	/s/ Elliott Smith

Dated at Des Moines, Iowa, this 17th day of June, 2003.